
Generali Global Assistance is partnered with Crisis24 - a leading security assistance service provider - offering you real-time information powered by state of the art technology!
Welcome to your new Travel Risk Intelligence Portal (TRIP)

Your access to security and medical advisories necessary before and during a trip.

Traveler Resources

Our traveler resources provide a wide range of content, updated daily, to help prepare for travel:

- Country Briefings Including Security Issues, Health Risks, Practical Information
- Factsheets Including Disease, Travel Tips and Checklists, Safe Travel and more
- Provider Search Engine - Global Medical Network
Features At-A-Glance

**Global View**

A worldwide view of our 24/7 alerts. The Global View provides you with multiple filters to search and display alerts geographically by severity or by category and more.

**24/7 Alerts**

You will have access to our alerts, published 24/7 on the TRIP/Crisis24 portal. Our alerts cover the entire world and all topics that could have an impact on travelers: security, health, transportation, natural risks and more. Alert searches can be exported in XLS or CSV format.
Traveler Advisory - Country Briefings

Country Briefings gives you access to all the travel advisory recommendations relevant to the country selected ranking risks from 1 to 5 for each country. The following information can be found:

- Country Intelligence per Category (Security, Environmental, Infrastructural, Political, Medical)
- Travel facts, Risk Advice, Medical Advice, Important Contact Information
- Alerts relevant to the country selected

Traveler Advisory - Factsheets

Find more information pertaining to specific topics such as: Airline Regulations, Dengue Fever, Pre-Travel Checklist, Safety Tips for Travelers and more.

Traveler Advisory - Global Medical Network

Your online access to our Global Medical Provider Search Engine. Our medical network is designed to easily find provider information.
Features At-A-Glance

**Hotline**
You will find useful phone numbers in this section of the portal.

**Covid-19 Special Report**
This report details up-to-date and global information related to the Covid-19 Pandemic.
Profile & Subscriptions
This is where your profile information is located. This is also where you would set up your custom in-app and email country alerts.
Create Subscriptions
You can create custom subscriptions for country specific alerts. These subscriptions can be customized to your liking: alert severity, categories, frequency of alerts. Please note that alerts can now be received via e-mail or via in-App Push Notifications.