



What to do if you need to seek care for Outpatient Services

What are considered outpatient services?

- Non-Emergency care for sudden and unexpected accidents and illnesses

Examples of non-emergency care:

- Food Poisoning
- Cold and Flu
- Fever
- Vomiting
- Rash
- Stomach Pains
- Allergic Reaction
- Infections
- Fall slip or bump
- Sprained or broken limb
- Bleeding cut or wound

Outpatient Services are done on a Reimbursement Basis

- Seek care with a licensed physician
- Pay for services received

- File a claim for Reimbursement with Co-ordinated Benefit Plans LLC

What you will need to file a claim:

- Completed Accident/Sickness claim form
- Statement from the doctor/facility showing the following:
 - Date of Service
 - Diagnosis
 - Breakdown of charges
- Receipt showing payment made
- Copy of passport pages showing travel outside the U.S.

All claims should be emailed to Co-ordinated Benefit Plans at

TravelTeam@cbpinsure.com

Please allow 15 Business Days for processing

Co-ordinated Benefit Plans LLC

PO Box 26222

Tampa, FL 33623

1-866-723-3063 / 1-727-412-7378

*For outpatient services that are expected to exceed \$500 USD, please follow the **iNext in a Medical Emergency** procedure.*

A call should be placed to Generali Global Assistance as soon as possible to open a medical case.
